



Terms and Conditions

Take Back Program

1. Overview

This Initiative is run by Pos Malaysia Berhad to divert courier waste from landfills. This is a part of our wider sustainability commitment that can be accessed here <https://www.pos.com.my/sustainability>. Any soft plastics will be sent to [Bungkus](#) for upcycling while any cardboard boxes would be sent to approved recycling partners. By joining, you agree to follow these terms.

2. What You Can Send

You may send clean and safe courier wastes such as:

- Bubble Wraps (At least 500cm² to be considered as one item)
- Polymailers
- Cardboard boxes used for shipping

Shipping address and details must be either removed or stroked off to avoid leak of information

3. What You Can't Send

Do not send waste containing:

- Hazardous or chemical waste
- Food, medical waste, or sharp objects
- Illegal or dangerous goods

Improper items may be rejected

4. Your Responsibility

You are responsible for:

- Making sure your items follow our rules
- Ensuring items are clean and dry
- Ensuring no prohibited or harmful materials are included

5. Service Conditions

This program is only available in selected areas and during our post office operating hours.

6. Sustainability Commitment

All waste is sent to licensed recyclers or our upcycling partner. Your participation supports environmental sustainability and circular economy efforts.

7. Changes

We may update these terms or end the Initiative at any time. Updates will be posted on our website.

8. Reward

Participants may be eligible for rewards through a lucky draw system. Gifts are available while stocks last at participating locations and are not guaranteed for every entry. Each person may participate once only. Multiple entries will not be counted.

9. Contact

Questions? Reach out to us at: Sustainability@pos.com.my